Kinetico®
water systems

Limited Warranty
for Residential Applications

Congratulations on the purchase of your Kinetico® Water System.

Kinetico Incorporated warrants that the Products identified below are free from material defects in materials and workmanship. Any defective part will be replaced at no charge for the part if any failure caused by the defect occurs within the following time periods originating from the date of original system installation.

This Limited Warranty does **NOT** include freight or labor charges.

What is Covered?

I. Kinetico Premier Series® and Premier Series XP Water Softeners, Kinetico Water Filters, Aerators, Neutralizers, Upflow Dechlorinators, Chloramine Reducing Systems (CRS) and Arsenic Guard®

10 Ten years on all parts, including Macrolite® filtration media, ion exchange resin*, and Kinetico by-pass valves and prefilter assemblies, except as otherwise noted

10 Ten years on the polyglass resin/media tanks and regenerant storage tank

7 Seven years on 2060f Sulfur Guard™

II. Kinetico Signature Series® and Kinetico Essential Series® Water Softeners

5 Five years on valve body, brine valve, all parts, ion exchange resin*, and Kinetico by-pass valves and prefilter assemblies, except as otherwise noted

5 Five years on the polyglass resin/media tanks and regenerant storage tank

** When oxidizing agents are present, the softener must be a Premier Series Q850 XP or Q850 OD XP, Premier Series 4040s or 4040s OD Carbon Combination System or be preceded by a Kinetico Dechlorination or CRS System. Additionally, the carbon, Chloraban® or Sulfaban™ media in these systems must be maintained and replaced according to the system's operating instructions. If these conditions are not met, the ion exchange resin is not covered by this Limited Warranty.*

III. Kinetico Scale Reducing System (SRS)

5 Five years on SRS System, including media tank and all parts, and Kinetico by-pass valve, but excluding SRS media

IV. Kinetico Powerline PRO and PRO SV Air Activated Filters

10 Ten years on the polyglass media tanks

5 Five years on control valve body

1 One year on all electronic valve components

Note: Seals and gaskets are **NOT** covered by the Limited Warranty.

For the Powerline PRO, yearly inspection and cleaning of main seals, spacers and piston to remove iron build-up is required to be performed by a local authorized Kinetico dealer in order to receive coverage under this Limited Warranty.

V. Kinetico Powerline PRO and PRO SV Metered and Timered Water Softeners, Neutralizers and Timered Filters

10 Ten years on the polyglass resin/media tanks, regenerant storage tank and Macrolite filtration media**

5 Five years on control valve body and brine valve assembly

1 One year on valve seals and electronic valve components

*** With the exception of Macrolite filtration media, there is no warranty on resin or media in Powerline PRO Water Softeners and Filters.*

VI. Kinetico K5 Drinking Water Station®

A. Only when installed following a Kinetico Water Softener (Kinetico K5 Drinking Water Station feed water must first pass through a Kinetico water softener.)

10 Ten years on all parts, including storage tank, faucet and K5 manifold parts

10 Ten years on the reverse osmosis membrane

B. Installed separately

10 Ten years on all parts, including storage tank, faucet and K5 manifold parts

4 Four years on the reverse osmosis membrane

VII. AquaKinetic® A200 System

7 Seven years on all parts, including storage tank and faucet

2 Two years on the reverse osmosis membrane

VIII. WH-NS Filter

5 Five years on manifold cartridge housing

1 One year on all other parts and components, excluding cartridge replacement

IX. Other Warranted Products

Other new Kinetico products, components and accessories that are not specifically mentioned elsewhere in this Limited Warranty [including, but not limited to, Drinking Water Filters with MACguard®, other tanks, filter housings and pumps] and/or not manufactured by but distributed by Kinetico through authorized dealers, are covered for a period of **one (1)** year from date of purchase.

X. Replacement Parts

Any replacement parts for Products specifically identified in this Limited Warranty shall be warranted for the remainder of the Products' original warranty period, only. All new replacement parts not mentioned elsewhere in this Limited Warranty are covered for a period of **one (1)** year from the date of purchase or for the remainder of the Product's original warranty period, whichever is shorter.

Who is Covered?

This limited product warranty is transferable by the original owner to a subsequent owner. The only requirement is that the system must remain at the site of original installation.

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Extension of Limited Warranty to a Subsequent Installation

The ORIGINAL OWNER may move the listed Products to another location. The influent water quality at the subsequent location MUST, however, be within your Product's operating specifications. Please contact a local authorized Kinetico dealer prior to installation at another location.

Limits on this Warranty

This Limited Warranty for Residential Product Applications only covers Products installed in a single family dwelling where the sale is contracted directly with the single family homeowner. All other applications are covered by Kinetico's Limited Warranty for Commercial Applications.

Your system must be sold to you by an authorized Kinetico dealer and installed, operated and serviced in accordance with Kinetico's recommendations and any applicable codes in order to receive coverage under this Limited Warranty.

The design of the overall treatment system and the performance of your system is related to the chemistry of the water being treated; therefore, this warranty is limited solely to the equipment manufactured and distributed by Kinetico, including replacement products and parts.

This Limited Warranty does not include damage to your system due to abuse, misuse, neglect, freezing, alterations, misapplication or a change in the influent water characteristics.

Influent water conditions must not exceed the following operating specifications:

For Water Softening and Conditioning Equipment

- **Pressure:** 80 psi for Aerator and all Powerline PRO and PRO SV Air Activated Filters covered in Section IV
- **Pressure:** 125 psi for all other water softening and conditioning equipment
- **Min./Max. Operating Temperature:** 35°F-120°F (2°C-48°C)

For Drinking Water Filters, K5 Drinking Water Stations and AquaKinetic A200

- 0.1 ppm iron, 10 gpg hardness, 3000 ppm TDS†
- **pH range:** 3-11
- **Min./Max. Operating Temperature**: 35°F-100°F (2°C -38°C)

Influent water conditions must not exceed the following operating specifications:

- **Min./Max. Operating Pressure:** 50-120 psi for K5 Drinking Water Stations.
- **Min./Max. Operating Pressure:** 35-120 psi for Drinking Water Filters and AquaKinetic A200

† For TDS levels above 1500, pressures should be >50 psi.

For WH-NS System

- 0.1 ppm iron, 10 gpg hardness, 3000 ppm TDS†
- **pH range:** 3-11
- **Min./Max. Operating Temperature**: 40°F-100°F (4°C -38°C)

Influent water conditions must not exceed the following operating specifications:

- **Min./Max. Operating Pressure:** (40-100 psi)

This Limited Warranty on the reverse osmosis membrane does not cover damage caused by the failure of non-Kinetico equipment to remove iron or hardness minerals.

Periodic replacement of filter cartridges and certain filter media (such as carbon, Birm®★, calcite, Filter-Ag®★, UltrAsorb™, Chloraban®, Sulfaban™, Iron Blend, Sulfur Blend, Oxidizer Blend or SRS media) is part of the normal maintenance required by your system. These replacements and media loss due to natural attrition are not covered by this Limited Warranty.

Additional operating parameters may apply and are listed in your system owner's manual and/or installation instructions. Your equipment must be installed and operated in accordance with Kinetico's recommendations, and applicable state and local codes for this Limited Warranty to apply.

★ *Birm and Filter-Ag are federally-registered trademarks of Clack Corporation.*

Registration and Service

To place your system under this Limited Warranty, your authorized Kinetico dealer must register your equipment with Kinetico Incorporated within 30 days of the installation date. For service under this Limited Warranty, contact your authorized Kinetico dealer. Retain your receipt along with this Limited Warranty for reference if service is necessary.

No Other Warranties

THERE IS NO OTHER EXPRESS WARRANTY. IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY AND ARE EXCLUDED TO THE EXTENT PERMITTED BY LAW. THERE ARE NO WARRANTIES OTHER THAN THOSE CONTAINED HEREIN. IN NO EVENT SHALL KINETICO BE LIABLE FOR INCIDENTIAL, CONSEQUENTIAL OR SPECIAL DAMAGES IN CONNECTION WITH THE USE, LOSS OF USE OR PERFORMANCE OF THIS PRODUCT OR SYSTEM.

How State Law Relates to the Limited Warranty

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Modification of the Limited Warranty

Kinetico does not authorize any other person to assume for Kinetico any other liability in connection with these Products. The dealer has no authority to make any representations on behalf of Kinetico or to modify the terms of Kinetico's Limited Warranty in any way.

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